

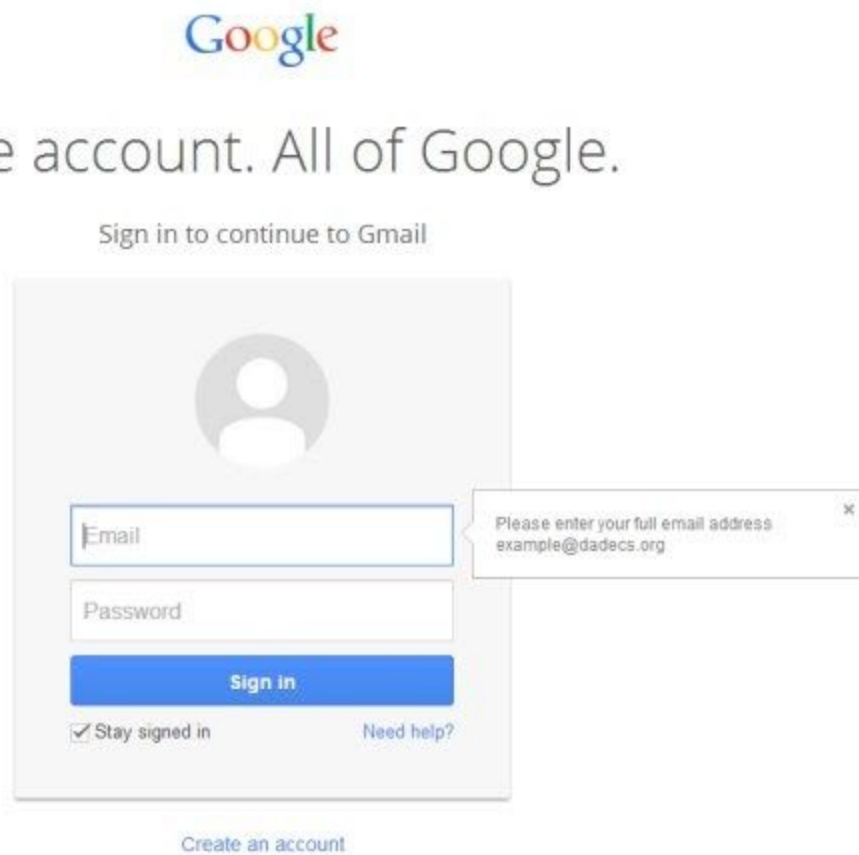
TIPS & TRICKS

DADE COUNTY TECHNOLOGY

Week of February 10, 2014

Where did our email login page go?

In the past, if you clicked on the link for Employee Email from the county web page you'd get a "branded" page for our school system that let you login with only your username and password. Beginning last week a different page started loading (see image below)...



If you just use your login name on this page it assumes that you are trying to login with an

“@gmail.com” account (ie. billbankson@gmail.com instead of billbankson@dadecs.org) which should fail (unless you happen to really have an “@gmail.com” account with the same username and password).

Simply place your entire email address in the Email box along with your regular password and you will be logged into your school email account.

NOTE: This is how you would have been logging in if you were going directly from the Gmail web page at <http://www.gmail.com>.

We are working on an issue that might bring the “branded” page back. If you see the Wolverine head at the top left of the login page you’ll know it’s back. Sorry for the inconvenience...

Please send any questions or comments about this installment of Tips & Tricks to technology@dadecs.org.