

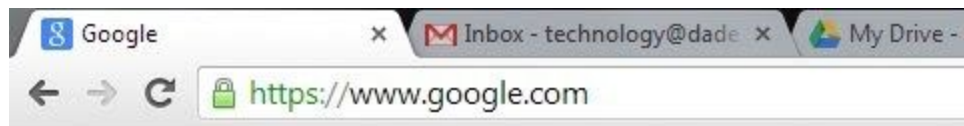
TIPS & TRICKS

DADE COUNTY TECHNOLOGY

Week of January 27, 2014

Hey... Did you know the Internet is down???

Many times when it appears the Internet is down, it is simply an issue with our web host (SchoolInSites)... as was the case part of the afternoon last Friday. Many of our users think that if the Dade County Schools web page won't load the Internet is down. This is not always true. The first thing to try when the County web page won't load is to type something in the URL address bar (see image below).



If you can load a different web site (say Google for instance) things are probably really okay with the Internet.

When this takes place you can still visit your links (such as things located on the left side of the web page in the menu listing). This is because the issue (in this case) is with SchoolInSites and that doesn't affect external links.

Below are some of the links that will get you to the desired locations:

- Dade County Schools email link where you just type your name and password - <https://www.google.com/a/dadecs.org/ServiceLogin?service=mail&passive=true&rm=false&continue=http://mail.google.com/a/dadecs.org/<mpl=default<mplcache=2>
- Dade County Schools email link where you have to add the @dadecs.org to your login name - <http://www.gmail.com>
- PowerSchool for Parents (and Students) - <https://www.dcspowerschool.org/public>
- PowerSchool for Teachers - <https://dcspowerschool.org/teachers/pw.html>
- PowerSchool for Admins - <https://dcspowerschool.org/admin/pw.html>
- Maintenance Work Tickets - <http://db.dadecountyschools.org/~maintenance/>
- Technology Work Tickets - <http://db.dadecountyschools.org/~workorders/>

- Atrium Card Catalog System (for media centers) - <http://dadecoschools.booksys.net/>
(yep... Atrium has two u's in it! :)
- Odysseyware (online courseware) - <http://dadecs.owschools.com>

NOTE: Probably would be a good idea to have this document on hand so you can get to the URLs listed above.

Please send any questions or comments about this installment of Tips & Tricks to technology@dadecs.org.