

# TIPS & TRICKS

## DADE COUNTY TECHNOLOGY

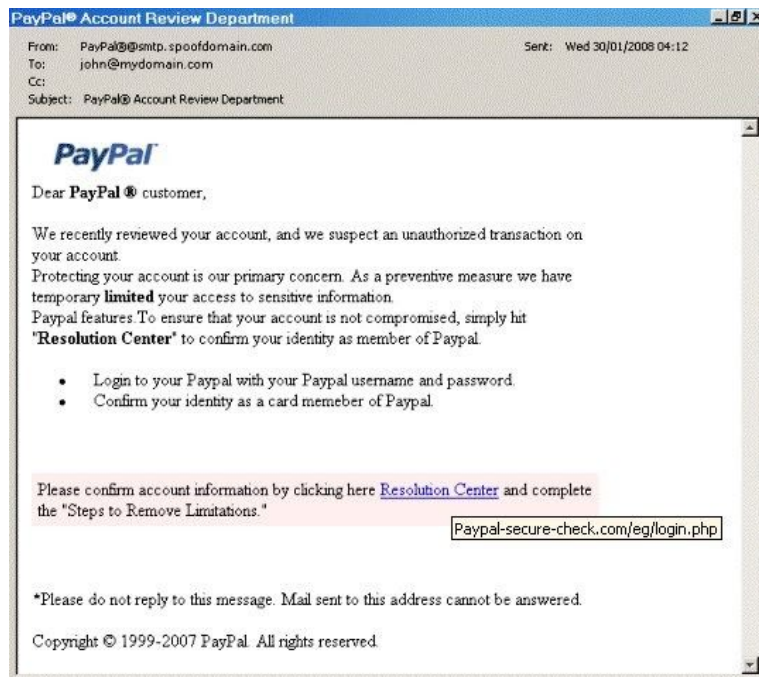
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Week of May 27, 2014

### Gone Phishing...

Phishing - /'fiSHiNG/ - *noun* - the act of defrauding an online account holder of financial information by posing as a legitimate company.

We've all got them. Email scams. Phishing scams...



The best advice when dealing with any email that asks you for information about you, your account, etc... is to simply contact the company directly via a phone number or email address that you know for certain is legitimate.

Even if an email looks official, you should never offer up information in a reply message.

Here is a link to Bullguard's information on Internet Security (What is phishing?) -

<http://www.bullguard.com/bullguard-security-center/internet-security/internet-threats/what-is-phishing.aspx>

NOTE: Bullguard's web site offers good advice and information on phishing. But we are not promoting or suggesting the purchase of any of their products.

Here is the link to a video entitled "Phishing Scams in Plain English" -

[https://www.youtube.com/watch?feature=player\\_embedded&v=wSoXBOOK65Q](https://www.youtube.com/watch?feature=player_embedded&v=wSoXBOOK65Q)

Be careful and keep your personal information... personal.

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Please send any questions or comments about this installment of Tips & Tricks to [technology@dadecs.org](mailto:technology@dadecs.org).