



## **HEIC Files**

If you're using iOS 11 or later, you may have noticed that photos taken with your iPhone camera are now being saved as HEIC files instead of the old faithful JPG format. HEIC (High-Efficiency Image File format) offer a better compression while preserving the image quality. The issue is that this new format is not as widely compatible with non-iOS apps and/or devices.

In speaking with Apple and doing some research there are a couple of things we want to make sure our users know about.

First... here's how to get your iPhone to use the old JPG format so your photos will be more easily usable with non-iOS devices:

- On your iPhone, click Settings
- Scroll well down the list and click on Camera
- Once on the Camera screen, click on Formats (the very top setting)
- There should be a check mark beside High Efficiency
- Click to check the item labeled Most Compatible

This should cause future photos to be saved in JPG format.

But... what about those photos you've been taking all school year and you are now ready to use them in something like an "end-of-the-year" presentation?

After a bit of searching we came across a FREE app (program) that will easily convert multiple HEIC files to JPG format in one easy step... with no restrictions on how many files you want to convert... with no watermarks added... no ads for purchase... etc...

The program is iMazing HEIC Converter found at <https://imazing.com/heic/download>.

Once on the page, simply click the Download for PC button and install the program. You can install this to your Teacher laptop since there is no DeepFreeze running on those devices.

If you would like this software added to your teacher desktop or if you would like help installing it on your teacher laptop, simply submit a [Technology Help Ticket](#) and reference iMazing HEIC Converter in it.

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